Implementation Guide for Direct Electronic Filing of Cigarette and Little Cigar Returns

September 2021

Overview

The Illinois Department of Revenue (IDOR) electronic filing program can accept and acknowledge the following:

- RC-6, Cigarette and Little Cigar Revenue Return, and supporting schedules from licensed in-state distributors;
- RC-6-A, Out-of-State Cigarette and Little Cigar Revenue Return and supporting schedules from licensed out-of-state distributors;
- RC-6-X, Amended Cigarette and Little Cigar Revenue Return, and supporting schedules from licensed in-state distributors;
- RC-6-A-X, Amended Out-of-State Cigarette and Little Cigar Revenue Return and supporting schedules from licensed out-of-state distributors;
- RCS-1, Secondary Distributors/Manufacturer Representatives Report, and supporting schedules;
- RCS-1-X, Amended Secondary Distributors/Manufacturer Representatives Report, and supporting schedules:
- RC-36, Schedule CM, Sales of Cigarettes and Little Cigars into Illinois by Manufacturers or Importers;
- RCS-36, Schedule CSM, Sales of Cigarettes and Little Cigars to Illinois Secondary Cigarette Distributors.

Direct File Program

Using an HttpsPost Utility Program, cigarette and little cigar returns and schedules are transferred to the gateway server of the Illinois Department of Revenue (IDOR) via the Internet, using Secure Socket Layer technology. File specifications must be used, and the files must be formatted as text files using the ASCII character set.

All applicants must agree to comply with all of the requirements and specifications set forth by IDOR in this implementation guide and in <u>86 Illinois Administrative Code Part 750</u>, Payment of Taxes by Electronic Funds Transfer, and <u>86 Illinois Administrative Code Part 760</u>, Electronic Filing of Returns or Other Documents. In addition, all applicants, including those who develop software, must successfully complete testing.

Note: The information contained in this publication does not represent a binding position of the Department, may not be cited as legal authority, and creates no rights under the Taxpayers' Bill of Rights Act.

What is an electronically filed return?

An electronically filed return or schedule consists of data transmitted or provided to IDOR by electronic means. In total, electronic returns and schedules contain the same information as traditionally filed paper documents. We will accept:

- RC-6, Cigarette and Little Cigar Revenue Return;
- RC-6-A, Out-of-State Cigarette and Little Cigar Revenue Return;
- RC-6-X, Amended Cigarette and Little Cigar Revenue Return;
- RC-6-A-X, Amended Out-of-State Cigarette and Little Cigar Revenue Return;
- RCS-1, Secondary Distributors/Manufacturer Representatives Report;
- RCS-1-X, Amended Secondary Distributors/Manufacturer Representatives Report;
- RC-36, Schedule CM, Sales of Cigarettes and Little Cigars into Illinois by Manufacturers or Importers;
- RCS-36, Schedule CSM, Sales of Cigarettes and Little Cigars to Illinois Secondary Cigarette
 Distributors; and
- the following supporting schedules:
 - RC-7 Sch. CA, Cigarettes and Little Cigars Imported for Sale with No Illinois Cigarette Revenue Stamps Affixed to Original Packages;
 - RC-8 Sch. CB, Cigarettes and Little Cigars Purchased in Illinois with No Illinois Cigarette Revenue Stamps Affixed to Original Packages;
 - RC-9 Sch. CC, Cigarettes and Little Cigars Purchased with Illinois Cigarette Revenue Stamps Affixed to Original Packages;
 - o RC-10 Sch. CD, Out-of-State Cigarettes and Little Cigars Sales or Shipments;
 - o RC-11 Sch. CE, Sales of Cigarettes and Little Cigars to Licensed Distributors;
 - o RC-12 Sch. CF, Inventory of Stamps and Cigarettes and Little Cigars on Hand;
 - o RC-12-A Sch. CF-1, Value of Stamps Purchased and Stamp Credit Memoranda;
 - o RC-13 Sch. CK, Shipments of Unstamped Cigarettes and Little Cigars into Illinois;
 - o RC-14 Sch. CL, Shipments of Stamped Cigarettes and Little Cigars into Illinois;
 - o RC-127 Sch. CH, Other Deductions Cigarettes and Little Cigars;
 - o RCS-2 Sch. CSA, Cigarettes and Little Cigars Purchased from Illinois Licensed Distributors;
 - o RCS-3 Sch. CSR, Sales of Cigarettes and Little Cigars to Licensed Illinois Retailers;
 - o RCS-4 Sch. CSD, Cigarettes and Little Cigars Returned to Illinois Licensed Distributors;
 - o RCS-5 Sch. CSH, Other Deductions;

All returns/schedules must be transmitted within a single file via electronic data transfer and must include an electronic signature. See **Electronic Signatures** on page 5 below.

The following paper documents contain information that cannot be provided electronically and must be mailed:

- Copies of schedules, invoices, and bills of lading requested for verification purposes;
- "Final Return Information," which requires the taxpayer to send an explanation as to the reason for the return being final (e.g., business sold or discontinued) (See **How to file a final return** on page 12 below.);
- Returns and payments that are made in protest in accordance with Section 2a.1 of the State Officers and Employees
 Money Disposition Act (30 ILCS 230/2a.1), which requires the corresponding notice to be mailed to IDOR (See How
 to file a protested return electronically on page 10 below.); and
- Changes of address, which must be sent by mail to IDOR using <u>Form REG-3-C</u>, <u>Business Information Update</u>. See **How to change your address** on page 11 below.

Am I required to file electronically?

Mandatory Electronic Filing

Returns filed by taxpayers who have 30 or more schedule transactions per month must be accompanied by computer generated electronic schedules via electronic data transfer.

Voluntary Electronic Filing

Participation in the cigarette and little cigar products tax return electronic filing program is voluntary. If you elect to participate in the program, then you are required to make all payments by electronic means for returns filed with IDOR via electronic data transfer.

When is my electronic return due?

The due date for an electronic return is identical to that of a paper-based return. When the due date for filing a return with IDOR falls on a weekend or a holiday observed by the State of Illinois, the due date for your return will be the next business day. Electronic filers are responsible for timely initiating the transmission to ensure the return is received and acknowledged as accepted by IDOR on the due date.

The receipt date of the electronic return will be when the transmission ends for participants transmitting directly to IDOR, provided the return is acknowledged as accepted.

Note regarding due dates for electronic returns and payments: The provisions of Section 1.25 of the Statute on Statutes (5 ILCS 70/1.25), asserting that returns and payments transmitted through the U.S. mail are deemed filed with or received by the State on the date shown by the post office cancellation mark stamped upon the envelope or other wrapper containing it, do not apply to returns filed by electronic means as those returns are not transmitted by mail.

Ways to Participate in Electronic Filing

Electronic filers can perform themselves all of the functions associated with this electronic filing program, or they can use the services of another accepted electronic filer (third party) to participate in the electronic filing program. For example, a participant can be a:

- taxpayer who prepares the electronic return or other document and transmits it directly or otherwise provides it to IDOR using software developed by the taxpayer or a commercial software provider;
- taxpayer who uses the services of a service group or other third party to prepare the electronic return or other document and transmits it or otherwise provides it to IDOR;
- third-party transmitter who takes prepared returns from taxpayers or service groups and transmits them to IDOR directly;
- service group or other third party who prepares electronic returns or other documents and transmits them to IDOR directly; or
- software developer who develops software to
 - format return information to conform with IDOR specifications; and/or
 - transmit to IDOR directly or provide electronic returns to IDOR.

Taxpayers who use service groups or other third parties or agents to electronically file returns or schedules under this program remain responsible for completing their own registration.

Application and Registration for Electronic Filing

All participants must register to be accepted into the Illinois cigarette and little cigar return electronic filing program. This includes licensed distributors, service groups or bureaus, software developers, and any participant who is transmitting directly to IDOR (either for themselves or for others).

To register, complete and sign Form IL-8633-B, Business Electronic Filing Enrollment.

Email to: Rev.IL8633B@illinois.gov

Mail to: **ELECTRONIC COMMERCE DIVISION**

ILLINOIS DEPARTMENT OF REVENUE

PO BOX 19479

SPRINGFIELD IL 62794-9479

Or fax to: 217 782-7992

Taxpayers who use service groups or agents to file returns or other documents electronically remain responsible for completing their own registration. Service groups or other third parties or agents cannot complete or sign the enrollment form on behalf of a taxpayer.

Upon acceptance into the program, participants who transmit directly to IDOR via electronic data transmission will be assigned a logon identification (LID) number, a "test" password, and a "production" password. The LID number and passwords are unique for each transmitter and cannot be transferred among participants. The passwords must be kept secure. To access our communications processor, all transmitters must use their LID number and either the test password or the production password.

All electronic filers must successfully complete testing before they will be accepted into the program. Upon successful testing, direct transmitters will receive a production password. We will provide notification of the LID number and test password and instructions about how to receive a production password.

Participants must submit a Form IL-8633-B to IDOR to update the information contained on their most current enrollment form when there are changes involving:

- the taxpayer's name, the firm name, or doing business as (DBA) name;
- any address, telephone number, or contact representative;
- Federal Employer Identification Number (FEIN), Account ID, or license number;
- the electronic filing functions performed; or
- the taxpayer's or responsible party's electronic signature.

For questions regarding electronic filing or enrollment (Form IL-8633-B), contact:

ELECTRONIC COMMERCE DIVISION ILLINOIS DEPARTMENT OF REVENUE PO BOX 19479 SPRINGFIELD IL 62794-9479 217 524-4767 or 866 440-8680 Rev. IL8633B@illinois.gov

Electronic Signatures

All returns filed via electronic data transfer must include an electronic signature that authenticates the taxpayer. Taxpayers must identify their electronic signatures on their electronic filing enrollment forms. The taxpayer, authorized officer, or other individual responsible for filing returns or other documents must also sign the electronic filing enrollment form.

The taxpayer's electronic signature is to be used in lieu of a written signature when filing electronic returns, forms, or other documents with IDOR. The effect of including a valid electronic signature as part of a return transmission has the same legal effect as the taxpayer having signed the returns or other documents.

A return filed via electronic data transfer will be considered unsigned unless the taxpayer's electronic signature is included, and received by IDOR, as part of that transmission.

An electronic signature is considered valid from the time it is registered by IDOR until it expires, unless:

- IDOR receives a written request from the taxpayer to have that taxpayer's electronic signature invalidated. To resume
 electronic filing, the taxpayer must submit a revised <u>Form IL-8633-B</u>, <u>Business Electronic Filing Enrollment</u>, and
 identify a new electronic signature.
- The taxpayer submits a revised Form IL-8633-B and has identified a new electronic signature on that form.
- The taxpayer notifies IDOR that the electronic signature has been compromised. To resume electronic filing, the taxpayer must submit a revised Form IL-8633-B and identify a new electronic signature.
- The taxpayer's signature authorization has been revoked or suspended.

In addition, for electronic returns and other documents authorized to be filed under this program, a registered electronic signature is valid until the expiration of the corresponding certificate of registration or other certification issued by IDOR to the taxpayer. At that time, the taxpayer must either reconfirm the electronic signature previously selected or select a new electronic signature. Upon the expiration of the taxpayer's electronic signature, any electronically transmitted return and other documents containing the expired code will be considered unsigned.

Acknowledgements

Electronic Data Transfer

IDOR will create an acknowledgement (ACK) record for each return filed via electronic data transmission. Each ACK record will indicate one of the following:

- Accepted
- Accepted with errors
- Rejected
- Transmission rejection

Returns that are accepted with errors will be processed as filed. However, for returns that are rejected for any reason, a corrected file containing the returns and associated headers and trailers must be transmitted. See "When is my electronic <u>return</u> due?" on page 3 above.

When a transmission rejection is returned via the acknowledgement file, the entire transmission must be retransmitted after corrections are made. None of these returns are considered filed or accepted.

Responsibilities

Electronic Filers

All electronic filers must comply with all of the requirements and specifications set forth by IDOR in this implementation guide and 86 Illinois Administrative Code Part 760 and must keep records equivalent to the level of detail contained in an acceptable paper record. See 86 Illinois Administrative Code 660.25.

Also, electronic filers must . . .

- ensure that electronic returns or other electronic documents are filed with IDOR in a timely manner (see When is my electronic <u>return</u> due? on page 3 above);
- include both return and/or schedule data and electronic signature in the same file;
- ensure their own security and confidentiality of all transmitted data;
- make transmissions and retrieve acknowledgements in a timely manner (Acknowledgement records for returns filed via electronic data transfer will normally be available from IDOR within 24 hours after the transmission is received.
 Note: It is important for electronic filers to review the acknowledgement records to ensure their returns were filed or to modify rejected returns and retransmit.);
- match acknowledgement records to the original transmission files (Returns acknowledged as accepted with a detailed
 acknowledgement from IDOR will be considered filed returns. Returns acknowledged as rejected must be corrected
 and retransmitted, if possible. If the return cannot be retransmitted contact the Alcohol, Tobacco, and Fuel Division for
 resolution.):
- immediately contact the Electronic Commerce Division if an acknowledgement record has not been available after 36 hours from the transmission of the return; and
- contact the Electronic Commerce Division for assistance if returns have been rejected after three attempts or if acknowledgements are received for returns that were not in the original transmissions.

Also, electronic filers must not . . .

- use software that has an assigned production password built into the software; or
- recall or intercept electronically filed returns or other documents after they have been acknowledged as accepted in a
 detailed acknowledgement record sent from IDOR. (If a taxpayer needs to amend any accepted electronically filed
 return, the taxpayer must electronically file an amended return with IDOR. See How to file an amended return
 electronically on page 8 below.)

Taxpayers

Taxpayers are responsible for retaining copies of all the acknowledgement records received from IDOR or third-party transmitters. These may be retained on magnetic media. Taxpayers must retain all copies of the acknowledgement files received from IDOR for as long as the taxpayer would be required to keep tax records in a paper format.

Electronic filers who provide transmission services

Electronic filers who provide transmission services to other electronic filers must:

- accept electronic returns or other documents for transmission to IDOR only from electronic filers accepted in this
 program;
- provide each of their clients with the acknowledgement records for their transmissions within 24 hours after the availability of the acknowledgement from IDOR; and
- retain copies of all acknowledgement records received from IDOR for one year from the date of receipt.

Copies of acknowledgement records may be retained on magnetic media.

Electronic filers who are software developers

Electronic filers who are software developers must:

- correct any software errors quickly to ensure timely transmission of electronic returns or other documents;
- · expeditiously distribute any corrections to all electronic filers utilizing their software; and
- not incorporate into its software an IDOR-assigned production password.

Monitoring and Suspension

IDOR monitors the quality of electronic transmissions. If the quality is unacceptable, IDOR will contact the electronic filer, software developer, or transmitter. IDOR also monitors complaints about electronic filers and issues warning or suspension letters as appropriate. IDOR reserves the right to suspend the electronic filing privilege of any electronic filer, software developer, or transmitter who varies from the requirements, specifications, and procedures stated in this guide and 86 Illinois Administrative Code Part 760 or who does not consistently transmit error-free returns. When suspended, the electronic filer, software developer, or transmitter will be advised of the requirements for reinstatement into the program.

General Information

How to file an amended return electronically

- 1) Correct the errors in the return you sent to us originally by doing the following:
 - a) Replace invalid license number, tax period, or date fields that are in error with the correct information. (You can replace the information with the correct data, but you cannot blank it out.)
 - **Note:** If the file you sent originally had the wrong license number or tax period, be sure to complete the Amended Return Information form on page 9 below. Include the correct license number and tax period at the top of the form and the incorrect license number or tax period in the space provided under the "Reasons" section.
 - b) Replace any other field in error with the correct information or if it is a numeric field and should have been blank, zero fill.
 - c) Delete any records that should not have been sent the first time.
 - d) Add any records that were left out the first time.
- 2) Put a "1" in the "AMENDED?" field of the electronic tax return record.

Note: You must put the "1" into the "AMENDED?" field when you file an amended return electronically. If you leave the "1" out, the computer will add the new return to the existing returns you sent in error instead of replacing the information that was wrong.

- 3) File the entire corrected file electronically.
- 4) Complete a copy of the Amended Return Information form and send it to:

ALCOHOL, TOBACCO, AND FUEL DIVISION ILLINOIS DEPARTMENT OF REVENUE PO BOX 19467 SPRINGFIELD IL 62794-9467

Or email: rev.atp-mfr@illinois.gov

Cigarette and Little Cigar Return Amended Return Information

Account ID:	Tax Period:/
IL Cigarette and Little Cigar license no:	
FEIN:	
Business' name:	
Business' address:	
City, State ZIP:	,
Contact:(Name)	() (Daytime phone number)
REASONS:	
Check the reason(s) you are filing this am	nended return:
☐ Error on a schedule or attachment.	
\square Entitled deduction was not included in	the original return. Please explain the deduction:
☐ Incorrect Account ID was used on the	original return.
Tell us the incorrect Account ID:	
\square Incorrect tax period was reported on the	ne original return.
Tell us the incorrect reporting: _	
Other Please explain:	

How to file a protested return electronically

1) Send the appropriate legal documentation to:

REVENUE ACCOUNTING DIVISION — MC 2-231 ILLINOIS DEPARTMENT OF REVENUE 101 W JEFFERSON ST SPRINGFIELD IL 62702

- 2) Be sure the documentation you send to the Revenue Accounting Division includes the license number, the tax period, and the dollar amount being protested.
- 3) Submit the electronic return and schedules file to IDOR as you would normally.

How to change your address

1) Complete <u>Form REG-3-C</u>, <u>Business Information Update</u>, and send it to our Central Registration Division. Mail or fax a copy of the completed form to:

CENTRAL REGISTRATION DIVISION ILLINOIS DEPARTMENT OF REVENUE PO BOX 19030 SPRINGFIELD IL 62794-9030

Fax: 217 785-6013

- 2) Put a "1" into the "ADDRESS CHANGE?" field in the electronic return record.
- 3) Submit the return and schedules file to IDOR as you would normally.

How to file a final return

1) A copy of the "Final Return Information" form on page 13 below must be filled out and sent into the Alcohol, Tobacco, and Fuel Division. Mail or email a copy of the completed form to:

ALCOHOL, TOBACCO AND FUEL DIVISION ILLINOIS DEPARTMENT OF REVENUE PO BOX 19467
SPRINGFIELD IL 62794-9467

email: rev.excisetaxefp@illinois.gov

- 2) Put a "1" into the "FINAL RETURN?" field in the return record.
- 3) Submit the return and schedules file to IDOR as you would normally.

Cigarette and Little Cigar Return Final Return Information

Account ID:	
IL Cigarette a	nd Little Cigar license no:
FEIN:	
Contact: (Name Business' nan Business' add	ne:
City, State Zl	
Choose one o	of the following options:
☐ I disco	ontinued my business on/// -or-
	my business on// sold your business, provide the new owner's name and address below:
	_

Who to Contact with Questions or Problems

General questions regarding cigarette and little cigar returns:

Alcohol, Tobacco and Fuel Division

217 782-6045

rev.atp-mfr@illinois.gov

Questions regarding record layout and acknowledgement:

Electronic Commerce Division

217 524-4767 or 866 440-8680

rev.excisetaxefp@illinois.gov

Technical Questions or system failures — regarding communications using the "Illinois Gateway":

Electronic Commerce Support

Rev.ECSTech@illinois.gov

In order to serve you better, please include "Illinois Gateway questions" in the subject line of the email.

Communications Information

The HttpsPost Utility Program transfers files to and from the Illinois Department of Revenue's Gateway server via the Internet using Secure Socket Layer (SSL) technology. The utility runs as a stand-alone application. The utility supports both a graphical user interface (GUI) mode of operation, as well as a command line mode suitable for batch processing.

Installation consists of copying the executable file, HttpsPost.exe, to an empty directory or folder. For convenience in launching the application in its GUI mode, place shortcuts to the executable file on the desktop or in the START menu. Simply launching the executable file without command line arguments starts the application in its GUI mode.

You can download a free copy of this utility program at <u>tax.illinois.gov/ElectronicServices/HttpsPost.exe</u> and its complete instructions and documentation at <u>tax.illinois.gov/ElectronicServices/HttpsPost.pdf</u>. You may also use your own program for transmitting files if you choose.

Record Layout Formatting

Record Ordering

Each file you submit must follow the prescribed ordering scheme. The first record for each return in the transmission file must be a header record, followed immediately by the return record. Schedule records then follow the return record and should be in sequential order. The last record must be the end of file record. Transmission files that are not properly ordered may be rejected.

SSN, FEIN, Account ID, and License Numbers

You must enter the entire SSN, FEIN, account ID, or license number, excluding special characters, such as hyphens, slashes, or dashes, and with no embedded spaces. Please left justify, right space fill. Include leading zeros if they are part of the number.

Examples: FEIN 37-0987654, the field should have "370987654"

SSN 012-34-5678, the field should have "012345678" Account ID 1234-5678, the field should have "12345678" License number C-01234, the field should have "C01234"

Money Amount Fields

Money amount fields are 13 bytes with the decimal implied two positions from the right. Please right justify and include leading zeroes if there is an amount to enter. Do not enter the decimal point. Zero-fill if the field is not needed. **Negative values are allowed for select fields; these are notated in the record layouts.**

Examples: For \$12,345,678,901.12, the field should have "1234567890112"

For \$123.45, the field should have "000000012345" For \$0.00, the field should be zero-filled, "000000000000"

Number of Cigarette and Little Cigar Fields

Number of cigarette and little cigar fields are 13-byte whole positions with **no** decimal places. Please right justify and include leading zeroes if there is an amount to enter. Zero-fill if the field is not needed. **Negative values are allowed for select fields; these are notated in the record layouts.**

Examples: For 12,345,678,901 sticks, the field should have "0012345678901"

For 123 sticks, the field should have "000000000123" For 0 sticks, the field should be zero-filled, "000000000000"

Stamp Value Fields

Stamp value fields are 4-bytes with the decimal implied three positions from the right. Do not enter the decimal point. Zero-fill if the field is not needed. Negative values are not allowed.

Examples: For a value of .29, the field should have "0290"

For a value of .49, the field should have "0490" For a value of .58, the field should have "0580" For a value of .98, the field should have "0980" For a value of .725, the field should have "0725" For a value of 1.225, the field should have "1225"

For an unknown value, the field should be zero-filled, "0000"

ZIP Code Field

The ZIP code field must contain the ZIP code in the first five positions and the extended ZIP (or ZIP +4) code in the last four. If you know the five-digit ZIP code but not the +4, enter the five-digit ZIP code followed by four spaces. If you do not know the ZIP code, leave the entire field blank (space-filled).

Examples: For a ZIP code of 62341-3980, the field should have "623413980"

For a ZIP code of 62341, the field should have "62341" For an unknown ZIP code, the field should be space-filled.

Invoice Number Fields

Invoice number fields must contain the entire invoice number (letters and numbers), excluding special characters such as dashes, underscores, slashes, etc., and with no embedded spaces. Please left justify, right space fill. Please space-fill the field if the invoice number is not known. All credit invoices must begin with the letters "CM".

Examples: For Invoice number "A-0012-34", the field should have "A001234"

If the invoice number is unknown, the field should be space-filled.

Dates

Full date fields must be entered in month/day/year format. Make the year a 4-position year. Please space fill the field if the date is not known. Other dates, such as the tax period, do not require the day. In this case, simply enter the year and month. (The record layouts will tell you which format to use. C — century, Y — year, M — month, D — day.)

Examples: For January 25, 2016, the field would be in the record as "01252016".

For the tax period type of date, the field would be "201601".

For an unknown date, if the date is not a required field, the field would be blank (space-filled).

Header Record and Acknowledgements

Header record

A header record must be included at the beginning of the records to tell our programs the type of work contained in the records that follow. Each electronic transmission can include any one or more of two different "types" of work:

- 1. RC-6, Cigarette and Little Cigar Revenue Return, and supporting schedules from licensed in-state distributors;
- 2. RC-6-A, Out-of-State Cigarette and Little Cigar Revenue Return and supporting schedules from licensed out-of-state distributors;
- RC-6-X, Amended Cigarette and Little Cigar Revenue Return, and supporting schedules from licensed in-state distributors:
- 4. RC-6-A-X, Amended Out-of-State Cigarette and Little Cigar Revenue Return and supporting schedules from licensed out-of- state distributors;
- 5. RCS-1, Secondary Distributors/Manufacturer Representatives Report, and supporting schedules;
- RCS-1-X, Amended Secondary Distributors/Manufacturer Representatives Report, and supporting schedules:
- 7. RC-36, Schedule CM, Sales of Cigarettes and Little Cigars into Illinois by Manufacturers or Importers;
- 8. RCS-36, Schedule CSM, Sales of Cigarettes and Little Cigars to Illinois Secondary Cigarette Distributors.

Include one header record at the beginning of each different type of work and every time the liability period changes. If you file more than one return at a time or for more than one company at a time, as a service group would, you must include a header at the beginning of each return.

Acknowledgement (ACK) file

The ACK file is posted for pickup by the transmitter after we have received the electronic file. It is created to confirm that we have received the file and to list errors that must be corrected before the data is sent again. The ACK file consists of a number of record types. The first record is the header record you sent us except for the type of transmission indicator field. This field is replaced with a "T" for test or "P" for production, depending on the file transmitted. If you sent more than one type, you will have one header record returned for each type you sent. The last record is an end of file record.

After each header record, you may have one or more ACK records, each followed by all Acknowledgement Error (ACR) records associated with it. If a return or schedule is accepted, you will have an ACK record with an "A" in the acceptance code. No ACR records will follow it. If the file is rejected due to an invalid header format or an interrupted or incomplete transmission, you will receive an ACK record with a "T" in the acceptance code and the words "BAD TRANSMISSION" in Columns 17 – 32. If the file is rejected due to our record count not matching the "Total Number of Records" field in your end of file record, you will receive an ACK record with a "T" in the Acceptance Code and the words "OUT OF BALANCE" in Columns 17 – 32. If it is rejected for other reasons or accepted with errors, you will have an ACK record with an "R" or "E" in the Acceptance Code followed by one ACR record for each record in your file that requires correction. We list only the first 50 error codes per record in error.

Files with transmission rejection ("T" in the Acceptance code) must be corrected and retransmitted because none of the returns were accepted. Rejected returns ("R" in the Acceptance code) must be corrected and reassembled into a new file with appropriate headers and trailers because they were not accepted for processing.

You will get one acknowledgement for each return (including attached schedules) filed for each taxpayer or liability.

If a return is rejected, all records for that return are rejected, including the attached schedules.