



Where to Get Assistance

Online services available at tax.illinois.gov

- electronic filing and payment information
- individual income tax refund status
- forms and publications
- answers to your tax questions
- Motor Fuel Use Tax - International Fuel Tax Agreement (IFTA) information
- rules and regulations
- statistics
- current interest and tax rates
- local government information
- tax professionals' information
- links to other Illinois state agencies and other states



MyTax Illinois is a free, online account management program that offers a centralized location for individuals and businesses to manage their tax accounts, file returns, and make tax payments.

Taxpayers can check on the status of a refund, review correspondence sent by the Illinois Department of Revenue, and much more! For security purposes, and to get the most use from MyTax Illinois, most features require you to create a MyTax Illinois account. However, some features do not require a MyTax Illinois account such as:

- registering a new business
- looking up tax rates with our Tax Rate Finder
- searching the statewide Tax Lien Registry
- verifying a registered business or sales tax exemption number
- verifying a bingo, pull tabs, or charitable games license



For more information, go to MyTax.Illinois.gov.

Telephone Assistance

Our staff will answer your questions weekdays between 8:00 a.m. and 5:00 p.m., Monday through Friday. Our automated telephone system provides a variety of tax information for individual taxpayers and is available 24-hours a day, 7 days a week. Language assistance services are available free of charge. Please notify the agent of your preferred language. You will be put on hold until an interpreter joins the call.

Contact us at

1 800 732-8866 or 217 782-3336
1 800 544-5304 TTY

Where to Get Assistance

Mailing Address

If you prefer to write to us for tax assistance, our address is

TAXPAYER CORRESPONDENCE
ILLINOIS DEPARTMENT OF REVENUE
PO BOX 19001
SPRINGFIELD IL 62794-9001

Email Addresses

Business and Withholding

Income Tax.....REV.TA-BIT-WIT@illinois.gov

Individual Income Tax.....REV.TA-IIT@illinois.gov

MyTax Illinois Help.....REV.MyTaxHelp@illinois.gov

Order Forms.....REV.OrderTaxForms@illinois.gov

Power of Attorney

(submissions only).....REV.POA@illinois.gov

Sales Tax.....REV.TA-Sales@illinois.gov

Central Registration.....REV.CentReg@illinois.gov

Speaker Request

Staff speakers may be available to address many tax topics in which your group or organization may be interested.

Please contact us by email at Rev.Speaker@illinois.gov for more information.

Phone Numbers

Board of Appeals	312 814-3004
Cigarettes, Alcohol, Tobacco, and Medical Cannabis.....	217 782-6045
Collections	217 785-2698
Excise Taxes (Hotel, public utilities).....	217 782-5906
Forms Order Line.....	1 800 356-6302
Freedom of Information Office	217 782-0985
Local Tax Allocations	217 785-6518
Motor Fuel Tax.....	217 782-2291
Motor Fuel Use Tax - IFTA.....	217 785-1397
Problems Resolution	217 785-7313
Property Taxes.....	217 785-1356
Property Tax Exemptions.....	217 785-2252
Registration	217 785-3707
Sales Tax Exemptions	217 782-8881
Tax Fraud Hot Line	1 800 243-2811
Telephone Assistance.....	1 800 732-8866
or	217 782-3336
TTY.....	1 800 544-5304
Vehicle Taxes.....	1 800 732-8866
or.....	217 782-3336

Walk-in Assistance

Walk-in assistance is available 8:30 a.m. to 5:00 p.m., Monday through Friday, at the office locations listed below. No appointment is needed. Service is available on a first-come, first-served basis. A government-issued photo identification document (ID) is required at all walk-in assistance locations. Language assistance services are available free of charge.

All walk-in facilities can accept your return with a payment by check or guaranteed remittance (money order or cashier's check). Walk-in facilities cannot accept electronically mandated returns or electronically mandated payments.

Payments can be made at all locations by check, guaranteed remittance (money order or cashier's check), or ACH debit; however, cash payments (for all tax types other than Medical Cannabis) can be made **only** at our main office locations in Springfield and Chicago.

Springfield, IL —

Willard Ice Building
101 West Jefferson St.
Springfield, IL 62702

Des Plaines —

Maine North Regional Building
9511 Harrison St. FA203
Des Plaines, IL 60016

Marion —

2309 West Main St., Suite 114
Marion, IL 62959

Chicago, IL —

555 West Monroe St., Suite 1100
Chicago, IL 60601

Rockford —

200 South Wyman St.
Rockford, IL 61101

Fairview Heights —

15 Executive Dr., Suite 2
Fairview Heights, IL 62208

Visit our website at tax.illinois.gov or contact us at 1 800 732-8866 or 217 782-3336 for more information.